



Mid Nottinghamshire Integrated Care Partnership Engagement Principles

-
1. We will change the culture of our organisations, so that engagement becomes business as usual and staff are empowered and enabled to engage collectively with residents.
 2. We will communicate in an open and transparent way about what we plan and achieve together (including what we are unable to achieve).
 3. We will listen to local residents in their communities and 'place' to help us to understand our local communities and provide honest feedback ('you said, we did') so that we and they can see the impact of their voice.
 4. We will use the voice of residents and learn from other areas to inform the development of new models and services following a best practice approach.
 5. We will work in a connected way, using each organisation's existing networks and resources as well as local groups and voluntary and community sector organisations to support communications and engagement activity.
-