

Outcomes of the Learning Disability Listening Event

Mid-Nottinghamshire
Integrated Care Partnership



In August 2020, Nottingham and Nottinghamshire CCG (Clinical Commissioning Group) with the support of the CVS's, conducted a piece of work to gauge the impact of the Covid 19 Pandemic. During this piece of work, the importance of accessible communication was identified and the Learning Disability (LD) community said that they wanted the opportunity to speak for themselves. Following discussion with the CCG's Engagement Team and Integrated Care Partnership (ICP) Board representatives, the decision was made to progress this to gain a deeper understanding through a virtual listening Event. The event contributed to the following outcomes.

you said...

- The LD community wanted to be involved.
- Outcomes from the event should be made public to raise awareness.
- Information needed to be improved.

we did...

The event was co-produced, planned and delivered with Ashfield Voluntary Action, Mansfield CVS, ICP partners, Nottingham & Nottinghamshire CCG, Notts CC and with the full involvement of three local charities (Reach Learning Disability, One Conversation and Nottingham Mencap).

As a direct of the event, Notts Healthcare Trusts Speech & Language Therapy Team is working with One Conversation to improve signage and communication in local vaccination centres and produce a short film specifically aimed at the LD community to show people what to expect throughout the vaccination process.

A short summary report on the event was circulated widely, click [HERE](#) for the link to the report and [HERE](#) for the video of the event.

Requests were received for the case studies used in the LD event as stand-alone resources and these were shared to raise awareness.

The CCG held a vaccination briefing session on 28th April. Following on from this the CCG produced a vaccination toolkit for carers, representatives and advocates of those with a learning disability and autistic people. Click [HERE](#) to go to the toolkit.

you said...

- Sharing information about changes to service delivery and outcomes which have arisen through engagement would be welcome.

- You would like to see an improvement in the knowledge and working practices of statutory services around accessibility.

Actions...

- What steps could be taken to reduce health inequalities of those who are disproportionately impacted?

we did...

As well as ensuring that the report and video of the event were widely available, we produced 'You Said, We Did' to highlight the steps taken by the CCG, ICP and Voluntary Sector. We will also liaise with partners working to support people with an LD or Autism to produce an accessible version so everyone is informed of outcomes.

LD support organisations, the CVS's, the CCG and ICP partners will work together to produce an Action Plan and LD Toolkit comprising resources and information to support service delivery partners to make their services and communication accessible to all.

N&S CVS had discussions with CAR (Community Action Response, Ollerton) about recruiting Covid vaccination volunteers from the LD and Autism community (Autism Unlimited) for the vaccination bus.

One Conversation are working with MCVS and have agreed to be a Community Champion organisation to promote covid safe messaging amongst LD and Autistic communities.



Plain text and Easy Read versions of this document will be made available

