**<u>Voluntary, Community Social Enterprise Alliance Highlight Report</u>**

**<u>Meeting Held: Tuesday 1 August 2023 at 2 pm – 4 pm Via MS Teams</u>**

## <u>Introduction</u>

The purpose of the VCSE Alliance is to enable every citizen to enjoy their best possible health and wellbeing by bringing together local representatives of national and regional VCSE organisations working countywide to provide services to citizens and infrastructure organisations. The VCSE Alliance will act as a single point of contact to enable the generation of citizen intelligence from the groups and communities that they work with. This intelligence and insight will be shared across the ICB and ICS to ensure that the experiences and views of citizens are considered in the design and delivery of health and care services, enabling a two-way flow of information. Furthermore, where citizen intelligence has influenced changed, this will be shared back with citizens. If citizen intelligence has not resulted in a change, the rationale for this will be clearly stated to citizens.

The VCSE Alliance is an essential part of how the system operates at all levels. This includes involving the sector in governance structures and system workforce, population health management and service redesign work, leadership and organisational development plans.

## <u>1 August 2023 Update</u>

### *<u>Introduction to the Integrated Care Board (ICB) and Integrated Care System (ICS)</u>*

Members received a presentation from Alex Ball, Director of Communications and Engagement and Lucy Branson Director of Governance from the Nottingham and Nottinghamshire ICB on the ICB and ICS. The presentation was broken down into 3 sections, the first section was presented by Alex Ball on Our ICS and gave an overview of what the ICS is, where it sits and the main function.  The presentation also detailed the aims and ambitions along with the development of the Integrated Care Strategy and how this is embedded within the work the ICS is commissioned to do.  The second part of the presentation was led by Lucy Branson and referenced the ICB giving insight around the main roles and responsibilities of the ICB in terms of delivery of commissioning to the NHS.  Lucy also gave an overview of the committee meetings that take place within the ICB, where they sit and their purpose. The last part of the presentation was how the ICB work with people and communities

and included information on where the Alliance fits and is able to contribute with their voice.

Questions were taken from members at each section of the presentation which included how is the VCSE Alliance represented within the ICS? Whether dentistry is included within the primary care services within the ICS? A question around how the budget is allocated and effective at local levels? During the second presentation questions were asked around how the VCSE Alliance can become involved within these committees? The use of digital technology and how this fits with the strategy? Whether the allocation of the budget includes the VCSE alliance sector or is it just NHS staff? Finally, a few questions were asked around working with people and communities including how the data used in a joined up way?

### *Framework for gathering and collecting citizen intelligence and insight*

An update was given by Alice Blount on the work being undertaken around frailty. A timeline was shared showing how this piece of work had evolved over the past few months. The next steps included joined up working with the Community Transformation Team around key themes. Work has included incorporating insights from Getting It Right First Time (GIRFT) frailty data and the ICB's Population Health Management team. Future work included reflecting on the framework process and the role of the VCSE Alliance. This was recognised as an excellent piece of work and a suggestion of producing a case study. This work received positive support from Alliance members, but one individual raised a concern around capacity and funding within the voluntary sector which restricts their involvement in some projects.

### *Terms of Reference*

The current terms of reference were shared with members, but discussions did not take place due to time constraints. However, the chair asked members to review these and feedback any comments. A further discussion at a future meeting would take place. A member expressed concern around the accuracy of the terms of reference and asked for these to be reviewed as a matter of urgency, they also flagged whether there were possibilities to suggest agenda items.

### *Summary*

In summary the updates around where the ICB and ICS sits within the system and its legal responsibilities were positively received by members giving them a better understanding of the complex system. These presentations will be displayed on the

VCSE webpage of the ICS website for future reference.   Members were able to ask questions and gain clarification around their concerns.  The Framework for gathering and collecting citizen intelligence received a positive response with the suggestion of a case study to be developed and shared, highlighting the great work undertaken and the impact evidenced.  The terms of reference for the alliance will be reviewed at a future meeting.